

DHCH14

# Manchester House Nursing Home

## Inspection report

83 Albert Road  
Southport  
Merseyside  
PR9 9LN

Tel: 01704534920

Date of inspection visit:  
13 January 2022

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10 February 2022

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

Manchester House Nursing Home provides nursing and personal care for up to 67 people, with various health needs. Accommodation is set over two floors. At the time of our inspection, the service was supporting 51 people.

We found the following examples of good practice.

The home was clean, well maintained and odour free. Cleaning schedules and audits were in place. Any high touch points within the home were also regularly sanitised, to help minimise the spread of infection.

Staff were trained and competent in infection prevention and control best practices and how to don and doff PPE. The home had adequate supplies of appropriate PPE and hand gel was made available throughout the home for staff and visitors.

The home had close links with external health professionals to enable people to receive the care and intervention they needed.

People and staff were tested regularly for COVID-19, in line with government guidance. All staff employed at the home had been vaccinated, to help keep people safe from the risk of infection. Infection control policies and audits helped ensure that the home adopted best practice which complied with current guidance.

The home supported people to maintain contact with those who were important to them. The registered manager told us this was essential for people's emotional and mental well-being. People were also supported to access the community, individual risk assessments helped ensure this was done in a safe manner.

A visiting pod was available to facilitate face to face visits, for any visitors who preferred not to conduct their visit within the home.

We spoke to three people's essential care givers who told us during a recent outbreak of COVID-19, the home supported alternatives to in-person visitation, such as virtual visits. We have signposted the provider to resources to develop their approach.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

**Inspected but not rated**

Further information is in the detailed findings below.

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# Manchester House Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was announced. We gave the service 1 days notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.