

NAZARETH CARE

Charitable Trust

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Thursday 7th May 2020

CORONAVIRUS - IMPORTANCE NOTICE

Nazareth Care has taken the decision to close, with immediate effect, all Nazareth Houses and Care Villages in the UK Region to all members of the public including private carers. This **does not include** essential professional visitors and visitors to residents receiving palliative care. However, we are limiting **visitors to residents receiving palliative care to one nominated person (next of kin or representative) only and restricted to Monday – Friday 11:00 – 17:00. All nominated persons will be issued with a disposable face mask on arrival which must be worn at all times while on the premises and must ensure that they wash their hands on entry and exit of the building.**

Failure to strictly follow the above process could put you at risk for which Nazareth Care cannot be held responsible.

Please be assured that we have not taken this decision lightly, and appreciate that this may cause some discomfort but feel that this is the next necessary step to take under the current circumstances

Our staff will do all they can to ensure that life in our services remains as comfortable and sociable as possible. We will still ensure that vital medical visits are made, and our staff will ensure that any visitors that do come into the home are not displaying any symptoms and that they thoroughly wash their hands on entering the home. We appreciate that there will be many views on this action amongst family members and friends of our Residents and we hope that everyone understands the ongoing fluidity of the situation.

Regardless of the current Public Health England advice, we have a Duty of Care towards the most frail and vulnerable, our Residents, to keep them safe, therefore we will continue acting in our Residents best interest by putting in place the most secure of measures to minimise any possible infection and to contain its spread. Please visit the current Public Health England/Scotland/Wales website for current advice and recommendations.

Thank you all for your cooperation



Richard Whitby
Chief Executive Officer

